

Supporting Open Source Software in the European Public Sector

The Role of Open Source Programme Offices (OSPOs)

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**OSOR** TURNS 15



## Main Challenges

#### **KNOWLEDGE**

Limited knowledge on what open source implies and how to consider it in established processes (e.g., public procurement)



#### CULTURE

Limited culture of sharing knowledge and intellectual property, as well as collaborating and communicating, both in public sector and open environments



#### **RESOURCES**

No or limited resources in terms of funding, nor human resources to enable consideration, development, or collaboration on open source







## Defining OSPOs OSPO = Open Source Programme Office



**TODO Group** 

"Centre of competency for an organisation's open source operations and structure"



OpenForum Europe

"An institutional organisational construct that supports and accelerates the consumption, creation, and application of open source software"



**OSPO Alliance** 

"A cross-functional team to help define and steer an organisation's open source management strategy and organisational readiness"







## How are OSPOs organised and structured in public sector organisations?







## Different archetypes available based on need and context







### National Government OSPOs



National administrations or ministries responsible for digital transformation and government (in general or for specific domains)

#### Primary goal

Build and scale capacity in national public sector in adopting and collaborating on OSS

- Free Software Unit at the French Interministerial Digital Directorate (Direction interministérielle du numérique DINUM)
- Developers Italia at the Department for Digital Transformation (Dipartimento per la Trasformazione Digitale)
- Centre for Digital Sovereignty (Zentrum Digitale Souveränität)
- Luxembourg House of Cybersecurity OSPO at the Ministry of the Economy (Ministère de l'Économie)







## Case study: Italy

- Law mandating public administrations to consider using OSS when procuring software solutions
- Developers Italia, founded in 2017 and jointly managed by the Department for Digital Transformation and the Agency for Digital Italy
- Educates and supports **development and growth** of processes, knowledge, and culture
- Guides, catalogues, and interactive **support** provided for users in terms of finding, choosing, and collaborating on open source
- Developer **community** spanning public and private sectors, academia, and civil society supporting efforts



Spencer Davis | https://unsplash.com/fr/photos/veduta-aerea-del-colosseo-a-roma-italckotRXopwRM



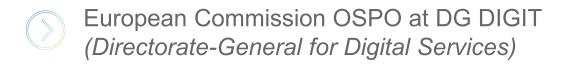
### Institution-centric OSPOs

#### Hosting organisation

Internal departments responsible for IT service provisioning to the overarching institution

#### **Primary goal**

Build and scale capacity inside the institution in adopting and collaborating on OSS



- IT Department at the French Public Employment Service (Pôle Emploi)
- Bureau Open Source Software at CTO's Office of Dutch Tax and Customs Administration (Belastingdienst)







## Case study: European Commission's OSPO

- Resides within the **Directorate-General for Digital Services**
- © Executes on the **EC OSS strategy** and facilitates its renewal
- Liaison between the EC's departments and external actors on OSS matters
- External outreach and collaboration through European OSPO network
- Promotes consumption and contribution through relaxed yet controlled processes for **compliance and security**



Guillaume Périgois | https://unsplash.com/photos/blue-flag-on-pole-near-building-durin daytime-HI 4I FlyGFYLI



## Local Government OSPOs

### Hosting organisation

Departments responsible for IT service provisioning within local government (including municipalities, cities, and regions).

#### **Primary goal**

Enable adopting and collaborating on OSS in the digital transformation of the local government



- Department for Digital Services and Innovation at City of Bratislava, Slovakia
- Digital Centre at City of Ventspils, Latvia







## Case study: City of Bratislava

- Part of the **Department for Digital Services and Innovation**, headed by the City's Chief Innovation Officer since 2019
- OSS highlighted through Digital Innovation **policy** and Bratislava 2030 policy
- OSS **preferred** within the Department, but strong business case needed for other parts
- Develops, maintains, and provides **OSS-based services**, including the City's e-service platform
- Works actively with **stakeholders** and uses **metrics** to improve and guide development



Martin Katler I https://unsplash.com/photos/aerial-photography-of-buildings-6PwyzRpf1



### Association-based OSPOs

#### Hosting organisation

Associations with PSOs as members or owners

#### **Primary goal**

Enable members to initiate and collaborate on OSS projects addressing common needs



- Dutch Association of Municipalities, The Netherlands (VNG Vereniging van Nederlandse Gemeenten)
- Open Cities, Czech Republic (Otevřená města)







## Case study: Open Cities

- A Czech non-profit gathering **20+ cities** in the Czech republic to support their digitalisation
- Receives and hosts OSS projects initiated by public entities. **Facilitates** joint requirements engineering and planning, and performs the main development of the projects
- Currently **hosts six projects**, including Cityvizor an open source tool for transparent municipal management
- Collaborates with civic tech and hacker communities
- Actively **engaged** and driving efforts in creating a Czech national OSPO, and driving the European transformation through the Brno declaration



Martin Krchnacek | https://unsplash.com/fr/photos/ponte-di-cemento-grigio-vicino-agli-edific OyoaCpMCR0U



## Academic OSPOs

#### Hosting organisation

Institutions for higher education and scientific research

#### **Primary goal**

Provide support for development and dissemination of research outputs as OSS



OSPO at Lero - the Science Foundation Ireland Research Centre for Software, Ireland







## Case study: Lero



Constituted by an internal community of subject matter experts



Supports and trains **researchers** in how to develop, collaborate and disseminate software-based research-outputs as open source



Considers open source as an instrument for **open science**, with a broadening interest for other areas within



Ambition of **extending the OSPO** and open source as an instrument to the Technology Transfer Office, similar as to Trinity College Dublin



Rapid growth of Academic OSPOs in the USA



Joshua Hoehne | https://unsplash.com/fr/photos/cappello-accademico-blu-e-bianco iggWDxHTAUQ



## Complementary support functions



Organisations independent of ownership or membership of any PSO, for example within the civil society

#### **Primary goal**

Build and scale capacity in national public sector in adopting and collaborating on OSS



Code for Romania



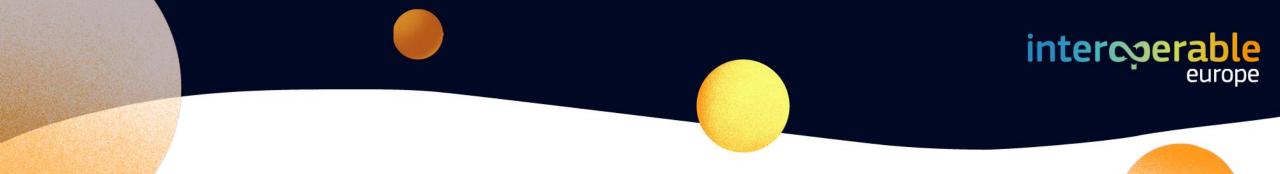




## Case study: Code for Romania

- National civic tech **non-profit** launched in 2016 with about 25 individuals on staff
- Aims is to **equip** civil society and PSOs with OSS tools and solutions to better public services. Prioritises 37 areas identified as critical
- Provides about **50 different applications** across areas such as education, citizen engagement, health care, environment, and social services
- All applications are maintained and offered as **hosted** services primarily for PSOs within Romania
- Structured process for initiating, developing, and hosting services, with research and close stakeholder **collaboration**





Which archetype to choose?







There is a need for growing common institutional capabilities





### fill an important role in leading OSS initiatives and adoption

Those more capable

## Growing stronger... Together

There is a will and need to support each other in the collective adoption of OSS

Association-based OSPOs
enable less capable PSOs,
especially at the local
government level, to collaborate
and initiate OSS solutions by
addressing common needs

Civil society
specifically fills a gap
in enabling the use of
OSS and in helping to
organise PSOs



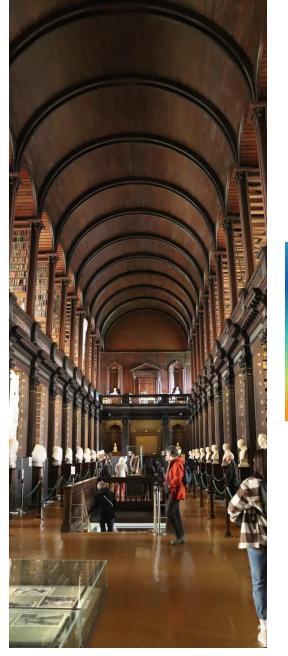


# Bridging and growing common communities











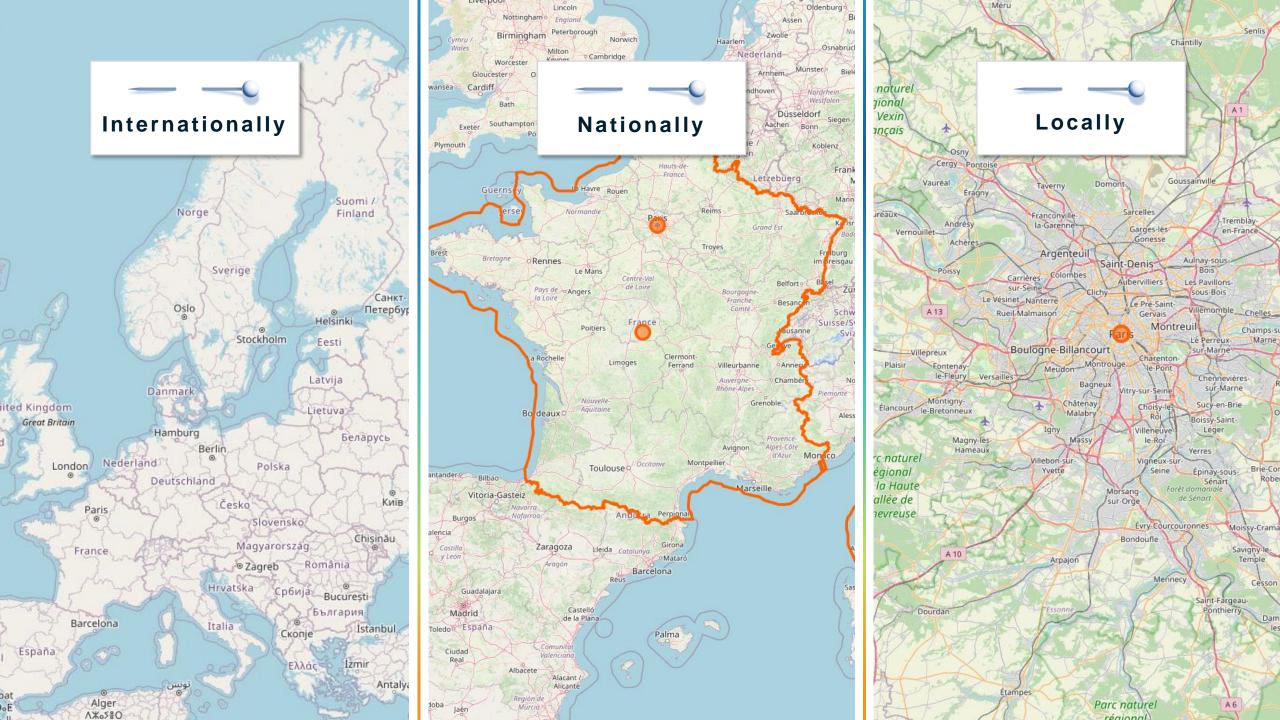


**Public sector** 

Academia

**Civil Society** 











OSPOs will continue to play a pivotal role going forward

Helps enable a more digitally sovereign, interoperable, and innovative society

"Open Source" will expand beyond code and software towards open technologies in society at large







Thank you!

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